NOPEC, NextEra Energy team up to provide low price electricity to 500,000 Ohio customers with added sustainability focus

The Northeast Ohio Public Energy Council (NOPEC) has reached an agreement for NextEra Energy Services Ohio, LLC (NESO) to become the supplier of electricity for a program that currently serves almost 500,000 customers in 13 Northern Ohio counties.

FAQs About NOPEC's Electric Supplier

To Post on Your Community Website

What do I have to do right now?

You do not need to do anything. Your electricity will continue to flow and there will be no disruption of service.

What do I have to do about this new electricity supplier?

You do not need to do anything. You will be receiving NOPEC's 3-year anniversary mailer in the next two weeks, explaining the price of the new products and the terms and conditions. At that time, you can do nothing, remain in the NOPEC aggregation and continue to enjoy favorable rates.

Who is the new electric supplier?

NextEra Energy Services Ohio, LLC (NESO) is the Ohio retail affiliate of NextEra Energy, Inc. (NYSE: NEE) NESO is a leading clean energy company with consolidated revenues of approximately $17.5 billion, and approximately 14,300 employees in 27 states and Canada as of year-end 2015, as well as approximately 45,000 megawatts of generating capacity, which includes megawatts associated with noncontrolling interests related to NextEra Energy Partners, LP (NYSE: NEP), as of April 2016. For more information about NextEra Energy companies, visit these websites: www.NextEraEnergy.com, www.FPL.com, www.NextEraEnergyResources.com.

Why did NOPEC choose NextEra?

NOPEC knew it was crucial to find a financially strong company that was first-in-class among energy suppliers. With NESO, we have all that, plus the familiarity from our existing very successful partnerships. NOPEC and NESO have been working together to purchase Ohio-sourced natural gas and provide low-cost service to over 300,000 customers in 173 member communities since April 2014, and electricity to American Electric Power member communities since August 2015. We knew that expanding our relationship with NESO would result in a great opportunity for our customers.

How will I know if I can save money under NOPEC's electric governmental aggregation program?

Under the NOPEC-NESO retail electric aggregation supply agreement, customers will receive initial pricing from January 2017 through the summer high-demand period that will generate savings comparable to the expiring

NOPEC contract savings. After the initial price period, customers will receive competitive variable rates based on favorable wholesale purchase prices then available in the market.

Is there an early termination fee?

No. There will be zero cancellation fee and NO early termination fees.

Will there be a green product that I can choose?

NESO is providing NOPEC with additional Renewable Energy Certificates, or RECs for 2017. Basically, this means that the electricity product NOPEC and NESO will provide customers in 2017 contains 50 percent renewable energy credits – and that means the power has been generated by a much cleaner energy source. For comparison's sake, our former supplier's electricity was at less than 3 percent renewable. All for no additional cost. Additionally, NOPEC is participating in the EarthEra program, meaning more than $10 million of NESO's electricity sales revenue from these 13 Northern Ohio counties will be used for the construction of NextEra Energy Resources renewable energy projects. Again, this is at no additional cost to NOPEC or our customers.

Will there be any other product offerings?

Yes, NOPEC-NESCO electricity customers will also have the option to choose a variable rate that will mirror the percentage off utility price savings contained in the expiring contract. That variable rate will be limited to the first 10,000 customers.

What do I need to do to be in the government aggregation?

If you're currently a customer, you don't need to do anything. If you're not a customer right now, you can call NOPEC at 1-855-667-3201 or 855-NOPEC01 and we will contact you when our offer becomes available shortly.

If I have a question about NOPEC/NESO who do I call?

For more information about the new contract, and answers to other questions, just dial: 1-855-667-3201 (855-NOPEC01).

I received a letter from FirstEnergy Solutions that says if I do nothing I will return to the utility company. Is that correct?

No. NOPEC has chosen its new electricity supplier – NextEra Energy Services Ohio. Now, NOPEC is working hard to have opt-out letters sent in time so that most customers will not have to return to the local utility for electric generation service at all. Depending on the timing, some customers may have to return to service provided by the local utility until everything is in place. We expect that to be a very brief period, and we're working to make this as seamless as possible.

What happens if I return to the utility?

It's simple. Your service will be provided by the local utility – there will be NO disruption in electricity service because of this change. Then, when you receive a mailer from NOPEC in the future, do nothing. You will return to the NOPEC aggregation program and will start enjoying the favorable rates and great service provided under the new NOPEC-NESO contract.

For any other questions or for more information:

Call us at 1-855-667-3201 (855-NOPEC01) or visit us at www.nopecinfo.org